

AL MANDHAR
PEST CONTROL LLC
PROFILE

PEST CONTROL SERVICES
CLEANING SERVICES
WATER TANK CLEANING SERVICE





We use an INTEGRATED APPROACH in our service delivery.

#### **INTRODUCTION**

Since being established in 2002, MPC has gone from strength to strength building on our reputation for providing a reliable and professional service as well as excellent customer care.

We are fully focused on learning and developing new methods of pest control to stay at the very front of our field.

We constantly research changes in pest behaviour, habitats and changes in dietary sources.

We are very environmentally aware and take great care to avoid non-target species and use non-toxic methods to reduce the environmental impact of work.

We have many benefits for you our customers as we pride ourselves on integrity and business ethics, constantly striving to be the best

we can. We've never stopped learning and adapting to the ever changing world of pest control and health and safety. This commitment to constant training is at the heart of everything we do. We like to think our clients keep coming back to us because they know we have the expertise to handle their needs.



MPC mission is to exceed customer's expectation as well as deliver practical, cost effective, easy to implement and resource efficient solutions.



#### OUR VISION

To prevent, as far as practicable, the introduction of pests onto the client's premises, while eliminating and controlling current infestations and to reduce the conditions that may encourage their presence.



Over the years we have grown, but we still operate with the same core values and commitment to excellence that we started with. These core values are summed up in five immutable principles that guide our business and our relationships with customers and with Our employees:

- 1. **Integrity:** To possess high personal moral standards, be honest and trustworthy and show pride and sincerity in all that we do.
- 2. **Respect:** To promote dignity, fairness, consideration and equal opportunity and to recognize and appreciate everyone for the role they play in our company.
- 3. **Teamwork:** To work together willingly toward our common goals and shared vision, building upon each of our strengths while promoting trust and confidence in each other.
- 4. Commitment: To be dedicated in words and actions to do the best we are capable of doing.
- 5. **Service:** Providing the highest level of professional and excellent service to every single customer, regardless of how small or large.

# **Our AIM**

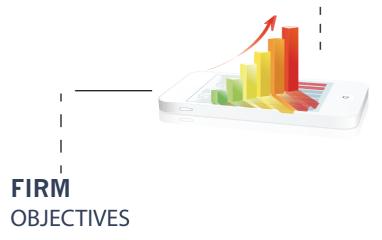
Our target is to bring quality into the cleaning & Pest Control division by focusing on developing and research by using latest and effective methods and investing on the most effective, efficient and evident technology. We aim to expand and develop our methods of our services in order to meet the demands of our clients with low prices and quality work.





We believe in building value adding relationship with our customers in the following ways;

- To participate in the cleaning and environmental conservation of all kinds.
- To create employment.
- To preserve environment.



This is relatively young firm in its operation but the principal members have a wealth experience accumulated over several years of service delivery. The immediate objectives are as follows;

To be able to contribute to the corporate goals of our clients and their attainment there of, in promoting the good work and betterment of the organization in view to enhance corporate satisfaction and efficiency. Our mission and commitment is therefore to provide reliable, efficient, personalized and satisfactory services to our clients.

To gear operations, and present a professional, serious,growth-oriented image from the outset, that will set the stage for reasoned,planned expansion, mirroring growth rates projected for the first year of operations, and that will enable our business to extend its regional scope and, in future years, to transition from its initial regional status into a larger Middel East.

To identify and develop key business alliances, cooperation's, associations, and partnerships with other larger, more established, and highly regarded companies both within and beyond the target region.

# WHAT IS SPECIAL ABOUT OUR SERVICES

#### **RELATIONSHIP**

We have a deliberate policy of building a long term value added relationship with our clients. We ensure that we;

- 1. Understand our clients, their businesses and vision.
- 2. Work with the client in reviewing and improving their processes to ensure we are able to achieve our mutual objectives.
- 3. Our organization is deliberately small so as to ensure that we nimble and responsive to our clients needs and aspirations.
- 4. We have chosen to specialize on our core competencies in Compressive Cleaning Services, Fumigation and pests control services.



**ADVANTAGE OF**RETAINING OUR FIRM

Competitive costs

Quality, reliable, efficient and effective services.

Fast and responsive to client's need.



We are very optimistic that we can be able to bring positive changes in your organization and look forward to your positive consideration.

#### **OUR**

#### **POLICIES**

#### **Quality Control and Management**

This was designed with the objective of ensuring the client's satisfaction with the quality of both the work achieved in the construction stage and with the finished product.

#### Safety and Health Policy

The industry, in which all our business operates, poses significant health and safety challenges but we must not accept that people will inevitably be injured whirst working for us or with us. Our ultimate goal is to have zero injuries through the effective management of safety in all our operations. We are committed to doing everything possible to ensure the health, safety and welfare of all our employees, sub-contractors and members of the general public are highly observed.

#### **Environmental Policy**

We are committed to minimizing where reasonably practicable, our impact on the natural environment and social surrounding for the benefit of current and future generation by continually improving our environmental performance. The organization has vast experience working with the sustainable services rules in UAE.



## **Integrated Pest Management**

Integrated Pest Management (IPM) for food safety uses a five-stage approach to pest control, focusing on prevention measures rather than a reactive regime.

IPM integrates multiple control measures based on information gathered through inspection, monitoring and reporting, tailored to the circumstances of each site (Environmental Protection Agency, 2011).

#### 1. Inspection

Pest control starts with the design and construction of the building, including the external and external layout and construction materials. This should prevent harbourage of pests, deny access through doors, windows, vents, pipe work, drains, etc and minimise risk of access during business operations.

#### 2. Identification

Plan the actions needed to prevent a pest infestation, including physical, cultural and chemical methods. Specify:

- \* Physical controls: maintenance of buildings to prevent access;
- Cultural controls: change operating procedures to prevent infestations, specify the frequency of monitoring, responsible persons, monitoring activities, reassessment and documentation of activities; and
- Sanitation controls: removal of food sources such as waste, spills and inappropriately stored food; removing harbourage;
- \* Chemical controls: how to eliminate pests with safe and approved pesticides suitable for use around businesses storing, preparing and displaying fresh and packaged foods and where members of the public are present;
- \* An inspection regime to detect the presence of pests as early as possible, around and in buildings, in fittings, equipment, stored and displayed products and incoming supplies; training of personnel;
- \* Document the control measures specified; these must be available for a review team and auditors/ inspectors.

#### 3. Monitoring

Implement the control measures that provide the most effective results and ensure safety:

- $^{\ast}$  Appoint trained personnel to be responsible for each area of the control measures.
- \* This can include appointment of internal or external experts for monitoring pests;
- \* Assign adequate resources to implement the measures;
- \* Implement the control measures and inspection regime according to the plans;
- \* Record actions and results in accordance with standards and legislative requirements.

#### 4. Action

When there is a pest outbreak a clear identification of the pest is essential to determine the most appropriate control methods and the preventive actions needed to avoid re-infestation. There are six basic questions to ask about a pest and the threats that it poses to food safety

#### \* What is the pest species?

Different species of closely related pests have different behaviour and biology that will require tailored treatment for best results.

#### \* Where does the pest come from?

Has it come in delivered goods or gained entry or been attracted into the building due to structural defects, poor maintenance, poor hygiene, decaying goods, etc?

(IPM) FOR FOOD SAFETY USES
A FIVE-STAGE APPROACH TO PEST
CONTROL, FOCUSING ON PREVENTION
MEASURES RATHER THAN
A REACTIVE REGIME.

#### \* What damage does it do?

Does it pose a food safety risk to fresh, prepared or packaged goods; can it damage fittings or building structure?

#### \* Where are they?

Conduct an inspection of the building and the surroundings using a qualified pest control person who will understand the pest and identify the harbourage places.

#### \* How many are there?

Estimating the quantity of pest will give an indication not only of the extent of the problem but also how long they have been established on the premises.

#### \* Why are the pests there?

Pests could be present due to supplier or transport problems, or environmental conditions that encourage or trigger pest infestation.

#### 5. Evaluate

Evaluate the effectiveness of the pest control programme. This can include:

- \* Examining pest control operations;
- \* Reviewing operating procedures to reduce food sources, harbourage and contamination;
- \* Review preventive maintenance procedures;
- \* Documentation of the review;
- \* Recommend changes and improvements to the IPM program.
- \* Implement the recommended changes to the IPM program.



# **OUR SERVICES**

#### **Residential Pest Control**

Here at MPC Integrated Pest Management we offer a full residential pest control service throughout UAE, our qualified technicians are able to deal with all kinds of pest including rodents (both rats and mice), termites, wasps,-fleas, flies, bed bugs and cockroaches.

Whatever the pest problem, you can rest assured knowing that we offer a fast, efficient and professional pest control service to all of our customers.

#### **Commercial Pest Control**

MPC Integrated Pest Management specializes in bommercial Pest Control. We are fully committed to providing a high level of service. Working with MPC, you can be sure of a fully professional, efficient and friendly service. We are able to control numerous types of pests including cockroaches, rodents (rats and mice), termites, stored insects pest and flies.

To ensure that your premises comply with Health and Safety recommendations you must make sure you maintain adequate pest control. If you have any issue with an infestation, this must be addressed immediately. This is particularly paramount if your premises deals in any way with food.

MPC offer a competitively priced and excellent service. We are able to give advice on best practice when it comes to keeping your premises pest-free. To achieve a pest-free environment for you, MPC concentrate on the denial of access to pests and the maintenance of an environment which discourages the development of infestation.

MPC concentrate on the DENIAL of access to pests

Whatever the pest problem,
REST ASSURED that
we offer a fast, efficient
& professional pest
control service

We offer a competitively priced and excellent service.

#### COMPRESSIVE

#### **CLEANING SERVICES**

To keep your organization / home at its best, MPC Cleaning Unit provide commercial/ personalised cleaning services of the highest standards backed by our local experts who understand your unique needs. Using the latest technologies and procedures, we help provide a clean, healthy environment for you, your loved ones and your employees that is done to your complete satisfaction.

These services include but not limited to:

General Office Cleaning, Carpet Steam Cleaning, High Pressure Cleaning, Detail Cleaning of Upholstery Steam Cleaning, Bore Water Stain Removal Commercial Fit outs, Stripping & Sealing of Floors, Window Cleaning, Builders Cleans, Tile & Grout Cleaning, Detailed Staff & Public Toilet, Flood Damage & Restoration, Post construction cleaning Servicing, Industrial Cleaning, Floor waxing, and After party cleaning.



businesses such as shipping and cargo, manufacturing, warehousing, milling and agriculture.

Our highly trained and experienced technicians use the latest fumigant technology to avoid extensive disruption to your operations.

#### **ELIMINATING PEST CONTROL IN COMMODITIES**

Fumigation is effective in targeting Stored Product Insects such as beetles, weevils, mites and moths. SPIs can infest grain and bulk commodities such as wheat, maize, rice, nuts and animal feed - along with other raw materials used within food and feed manufacture.

#### PHOSPHINE FUMIGATION SOLUTION

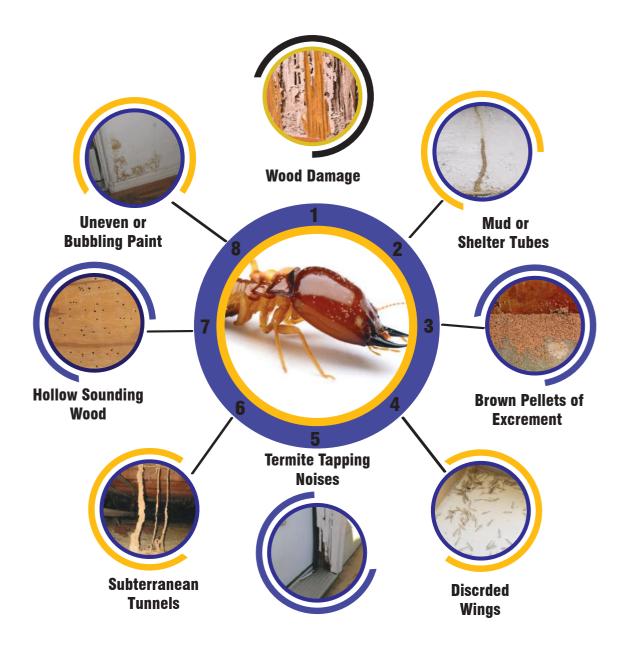
MPC's Phosphine fumigation treatment is a simple, cost effective method of eliminating insect pests in bulk commodities and can be used as a curative pest control solution. It eliminates all life cycle stages of the target insect pest, with all the advantages of being non-tainting and leaving no pesticide residues.

Eliminate all life cycle stages of the target insect pest

#### **TERMITES CONTROL**

Termites also known as white ants live as a social colony consisting queen, king, solders and workers. Queen controls and runs the society as leader for food, security and reproduction. Workers make the tunnel path to harvest cellulose food in any kind of materials in any place.

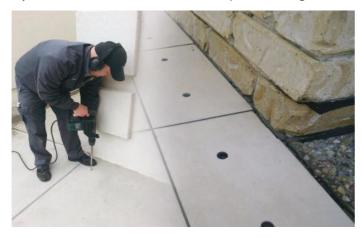
# 8 SIGNS OF TERMITE INFESTATION



#### METHOD FOR POST CONSTRUCTION TERMITE TREATMENT

#### **Drilling**

Drilling on the floor near the wall and surrounding the Villa / Building from outside, drilling might damage floor tile or marble, but we will take a very good care of this and we will also check the layout of electrical, water and other lines to prevent drilling on it.



#### **Sealing the Holes**

After injection, the drilled holes will be filled with cement or other similar suitable material to blend with existing surface appearance. When complete the drill holes are neat and tidy and blend into your concrete or pavers. They are less obvious than you expect and you will find most people do not notice them.



#### Successful Termite Control Process by MPC Include

- Through termite inspection.
- Use of precised diagnostic techniques and identi fication tools like Moisture meter, Acoustic Devices, Movement Detection Devices (TERMITRAC) etc.
- Marking the root cause.
- Deciding the treatment with base plan of building is most essential as termites may re enter along the drainage pipes, electrical cabling, conduit pipes and lift well.
- Implementing Termite treatment based on DM standards.
- Apart from building area the perimeter ground also treated for 100% success.

#### Injecting the termiticide

Injection of the termiticide is a prevention and corrective treatment. This treatment is carried out when the soil around the building is covered by the concrete layer or installed tiles, our team will inject the termiticide to create a termicidal barrier around the perimeter of the building. This termicidal barrier will act as a protective shield against termite.



#### **Post Anti-Termite Treatment**

- It is a post construction termite control service for existing buildings/structures with10 years protection against termites.
- DRILL-FILL-SEAL technique is adopted with new generation systemic termiticides used as filling components as per Dubai Municipality.
- No damages to other structures.
- Can be applied to any kind of flooring materials without much damage.
- Perimeter areas may also be treated if required.

#### **Pre Anti-Termite Treatment**

- It is a pre construction termite control service for buildings /structures under construction with 10 - 15 years protection against termites.
- Very effective as it creates a uniform chemical barrier around the building.
- We use new generation systemic termiticides which are accepted worldwide and is nonhazardous.



# **Bird Pigeon Control**

MPC offers a range of professional pest fumigation treatments to keep your environment pest-free and compliant with healthy and safety regulations. We deliver practical fumigation service solutions to safeguard businesses such as shipping and cargo, manufacturing, warehousing, milling and agriculture.

Our highly trained and experienced technicians use the latest fumigant technology to avoid extensive disruption to your operations.

#### Bird Spikes / Pigeon Spikes

MPC offers you the technologically advanced bird menace solutions in bird proofing your residence and office with the Bird Spikes and pigeon spikes.

Bird Spikes do not harm birds at all. It is highly eco-friendly and hence quite popular. Bird spikes are made of highest quality marine grade stainless steel on a poly carbonate base or hard PVC.

No more worries about pigeon droppings or diseases cause by birds. Say good-bye to bird menace permanently. Pigeon spikes installation is a cost effective and economical solution to pigeon menace.

#### Benefits of Bird Spikes / Pigeon Spikes :

- Anti corrosive and does not gather rust and dust.
- Sturdy, unbreakable and long lasting.
- Available in a range of colors.
- Zero maintenance.
- Harmless to birds.
- Just fit-n-forget it!

#### **Bird Netting**

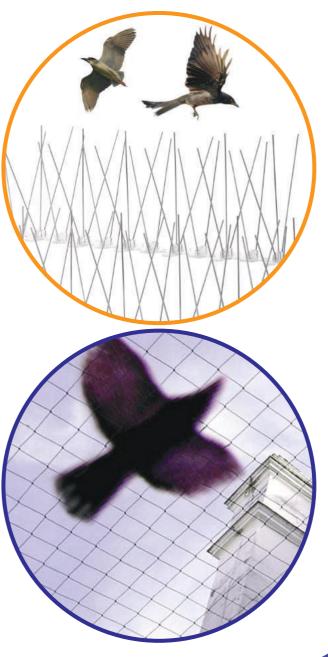
MPC is a leader in residential and commercial bird proofing solutions and pigeon control services. We use the same bird netting technologies that are currently being used worldwide.

The problem caused due to pigeon menace and their droppings is getting serious! Due to bad sanitation, droppings get maggot infested and become reservoir of bacteria and fungus. Pigeon spikes installation is a perfect solution here.

MPC promises you 100% bird free and healthy living space guarantee. Give your family good health and peace of mind with anti bird netting and get effective bird control.

#### Why choose MPC?

- Our anti bird nets are manufactured under strict 6 Sigma compliance.
- Leaders in bird netting for residences, building ducts and spikes.
- Aesthetics are maintained as they are translucent and are nearly invisible.
- Customized solution enabled with expertise and precision in technology.
- Comprehensive package available for residential and society set ups.
- Allows 100% light, air and ventilation.
- Economical as they are cost effective.
- Zero maintenance and weather proof.
- Deterrent for bats and owls too.
- Speedy and Timely service.
- 3 years of committed Warranty.
- Harmless to birds.



### We Clean & Disinfect from "Tank to Tap!"

MPC provides the exclusive Water Tank Cleaning Services in UAE. Our service is approved by the respected municipalities. We offer services for all types of tanks whether conventional or contemporary or made of any material (like GRP, Concrete etc). We are optimized the down-time and maintain the highest environmental and health standards. Our high pressure cleaning equipment will clean the storage tank with Approved Chemical. MPC has experience of years and qualified personnel to deliver on the water tank cleaning services quickly and effectively. Our staff is highly trained and certified to provide the best cleaning services keeping in mind the safety and environmental aspects of the work.

#### Why people choose us?

Responsive and reassuring Quality standard Accredited by the Dubai Municipality Dedicated account management team

#### How We Clean Water Tank?

Draining out the existing water Cleaning the interior walls Washing and flushing the tank Disinfection

Drainage of the disinfecting water Refilling the tank with fresh water 3rd party independent Water Testing

#### **Our Specialties**

We are providing chemical & bacteria test of potable water behalf of Local Labs.

Our unit following the standard dress code for the drinking water tank cleaning (hair net, gloves, water proof coats & shoes, and masks).



# **Our Clients**



# **Approval & Certification**













# **Sharjah Professional Licence**





invest in Sharjah Professional License

Issue Date

Expiry Date

2002/05/04 2019/05/01

تاريخ الإصدان License No. Registration No.

514380 7495

رقم الرخصة رقم السجل

Trade Name AL MANDHAR PEST CONTROL SARVICES Legal status Individual

الامعم التجاري المنظر لخدمات مكافحة الحشرات

ناصيل الرخصة License Details

الشكل القانوني فردية لراف الرخصة License Members

الحصص الصقة Shares %100 المالك

رقم الهوية / الجواز ID/Passport No. 784197836384095

الجنسية Nationality الإمارات

إسم المستثمر Investor Name سعيد على ربيع هلال المزروعي

رقم المستثمر Investor No. 4714

تشطة الرخصة خسات مكافحة العشرات

لعقوان الشار قة النباعة الشارقة شارع الشرق شقة رقم 102 ملك يوسف جعفر محمد رضا سعاده

رنم الإينان المتعرف مندوق الديد: 71647 الشارقة

2018/05/23

تاريخ الطباعة

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		Profess	sional L	icense		
					License Details /	تفاصيل الرخصة
License No.			830573			رقم الرخصة
Company Name			ŕ	الحشرات ش.ذ.م.د	المنظر لخدمات مكافحة ا	اسم الشركة
	AL MANDHAR PEST	CONTROL L.L.C				
				شرات ش.ذ.م.م	المنظر لخدمات مكافحة الح	الإسم التجارى
Trade Name	AL MANDHAR PEST C	ONTROL L.L.C				
Legal Type	Limited Liability Compa	my(LLC)			ذات مسئولية محدودة	الشكل القانوني
Expiry Date	27/03/2020	تاريخ الإنتهاء	Iss	sue Date	28/03/2019	تاريخ الإصدار
D&B D-U-N-S # No	0	الرقم العالمي	M	ain License No.	830573	رقم الرخصة الام
Register No.	1404332	رقم السحل التحاري	DO	CCI No.	318799	عضوية الغرفة

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Tanks & Container	rs Cleaning Services				إنات والحاويات	خدمات تنظيف الخز	
Public Health Pests Control Services					ت الصحة العامة	خدمات مكافحة آفات	
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